
WORK EXPERIENCE

DG DEVCO - European Commission Directorate-General for International Development and Cooperation

Team Leader for Business User Testing and Acceptance (International Expert) 01/2020 - Ongoing

- o Leading a team of **four experts**, including identification of team's **strategy and workplan**
- o Implementation of **quality assurance** activities and direct reporting to management
- o Coordination with **key stakeholders** and **business representatives** from **HQ Units** and **European Delegations**

Change Management Officer (International Expert) 05/2018 - 12/2019

- o Identification and implementation of **change management strategies** and **stakeholder management**
- o Production of **communication materials** and organization of **events, workshops and webinars**
- o Development of **trainings and quality control materials** (in presence and long-distance)

WHO - World Health Organisation Office of the Representative to the European Union

Technical Officer 04/2017 - 06/2017

- o Headed WHO presence in the **European Development Days 2017**
- o Liaised with the European Commission's **DG DEVCO** and **UN Agencies in Brussels**

Communications Associate 08/2016 - 03/2017

- o Monitored, researched and drafted **reports/briefings on policy developments** in the European Parliament
- o Developed and implemented communication strategy (**social media, newsletters and press releases**)

EDUCATION AND TRAINING

Master Degree in International Relations and Diplomatic Affairs

University of Bologna - Forlì Campus, Italy 09/2012 - 03/2016

- o Specialisation: International Politics and Security

Exchange Grant: University of Wisconsin - Madison, USA 08/2014 - 12/2014

- o Relevant classes: PhD Seminar on Political Violence, American History and Arabic Language II

Bachelor Degree in International Relations and Diplomatic Affairs 09/2009 - 06/2012

University of Bologna - Forlì Campus, Italy

Italian Diploma di Maturità Scientifica 09/2004 - 07/2009

Liceo Scientifico Francesco Redi, Arezzo, Italy

VOLUNTEERING

Mob Effect (mobeffect.org) 08/2014 - 01/2015

Partito Democratico (local section) 09/2010 - 06/2011

LANGUAGES

Italian	Native
English	Full Proficiency (C2)
French	Effective Operational Proficiency (C1)
Arabic	Elementary Proficiency (A2)
Albanian	Elementary Proficiency (A2)

IT SKILLS

Office Suite	Advanced
Atlassian Suite	Intermediate
Social Media	Intermediate
Photoshop and InDesign	Intermediate
Wordpress	Basic